

Terrace Crest Tenants Demand Justice!

November 2021

To Breier-Scheetz Properties & Terrace Crest Apartment Management:

We, the below signed residents of Terrace Crest Apartments at 517 9th Ave, Seattle, WA 98104, are attesting to the following and demanding compensation: Tenants first reported the lack of hot water on September 19, 2021 to our resident manager. Shortly thereafter or at the same time, the radiators powered by the central boiler failed. The lack of hot water was immediately noticeable, and the lack of heat became extremely problematic as temperatures dropped. The landlord and management ignored repeated tenant complaints and even failed to officially notify tenants regarding the outage until October 21, 2021. Hot water is still not available as of this writing on November 4, 2021, with no estimated time of repair provided. This is not acceptable.

We, the tenants at Terrace Crest, demand:

- 1. Fix all hot water, heating, and other maintenance issues immediately.**
- 2. Refund all rent paid by tenants for each day we did not have hot water or heat.**

| FULL NAME <i>(Please print legibly)</i> | PHONE NUMBER | EMAIL | APT # |
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